



September 2018

Dear Applicant

I am delighted that you have taken the opportunity to consider applying for a Non-Executive Director role with Cambridgeshire Community Services NHS Trust.

With an annual budget of some £130 million, our 2500 staff deliver services across Bedfordshire, Cambridgeshire, Luton, Norfolk, Peterborough and Suffolk.

We are proud to provide high quality innovative services that enable people to receive care closer to home and live healthier lives. We have realised some amazing achievements recently, all of which are due to our committed staff. Just some include:

- for the fifth year running our staff rated working for the Trust as a positive experience in the national staff survey. Being rated best in the country when compared to our peers in 19 out of the 32 areas rated (including staff recommendation of the Trust as a place to work or receive treatment), and better than average in 29 of the 32 areas is simply phenomenal. We know that an engaged and happy workforce is directly linked to the provision of good patient outcomes, so we were particularly pleased that our staff engagement score was the 9th highest nationally for all NHS provider organisations.
- the Care Quality Commission rating our services 'Good' following an extensive inspection
- exceeding our target of 90% of the 33,500 patients we surveyed expressing satisfaction with our services
- winning several multi-million pound contracts across the region; each for periods of up to five years bringing additional resources and security in to the Trust
- achieving a modest and planned operating surplus despite on-going financial constraints and ever-growing demands for our services, all of which will be ploughed back into improving services in the coming year

Our staff are our most important asset and we are committed to developing each and every one of them.

If you share our passion for innovative and high quality care delivery, then I encourage you to submit your application and join us on our exciting journey as a leading edge specialist community provider.

With best wishes.

Nicola Scrivings
Chair

The services we provide across the East of England

