

How to apply

Disability confident

The FCA is a signatory to the Government's Disability Confident Scheme. This means it guarantees disabled people an interview if they meet the minimum criteria for any job vacancy. The Panel has also committed to do so.

Recruitment process

Step one – application

- Firstly, we'll need to make sure you meet the requirements of the role. Please send your CV and a covering letter which sets out your interest in the role and encapsulates the aspects of your experience relevant to the required criteria. Please also complete the diversity monitoring form. The preferred method of application is by email to: enquiries@fs-cp.org.uk
- Please note any potential conflicts of interest, and the names and contact details of two referees. Any potential conflicts of interest will be explored prior to interview. Panel members, once appointed, are expected to declare their interests as appropriate. Referees will not be approached until the final stages and not without prior permission from candidates.
- For a conversation in confidence, please contact: 020 7066 9346
- A Panel made up of members of the existing Consumer Panel will decide whether you're suitable for the role. They will then decide whether to request an interview.
- Remember, if you're eligible for the Disability Confident scheme, you're guaranteed an interview if you meet the minimum criteria for the vacancy. The minimum criteria for this role is an in-depth knowledge and understanding of two of the following areas:
 - Experience or knowledge of the payments sector;
 - The impact of new technologies on consumers;
 - How the channels and methods used to communicate with consumers can impact on their level of understanding and take-up of different products;
 - How conduct regulation can improve consumer outcomes; and
 - The issues facing consumers in the market for mortgages;

Step two – assessment

- This will be a face-to-face interview which will involve a competency-based section and a technical assessment
- During the assessment process, please feel free to ask for more information if you need it

Step three – joining

- If you're successful in the assessment process, we will contact you to discuss the details of our offer. Should you accept, we'll give you details of our pre-employment screening process and work with you to agree a suitable start date. We will also follow up with referees.